

July 11<sup>th</sup>, 2023

**Letter of Confirmation**  
**To whom it might concern**

**Riigi Info- ja Kommunikatsioonitehnoloogia Keskus (77001613)**  
**Reference number 261480**  
**Printerite soetamine täishooldusteenuse võimalusega (e-kataloog)**

We hereby declare that ABcom Kaubanduse OÜ is Xerox Master Authorized Service Partner and is authorized by Xerox Ltd. to act as primary service center in Estonia, has the right to perform warranty and guarantee maintenance services for Xerox printers and MFP.

We confirm that Xerox multifunctional printers offered by ABcom Kaubanduse OÜ are manufactured by Xerox company and have an official warranty time as required, which are provided by local authorized partner ABcom Kaubanduse OÜ.

Contracting authorities are able to control the duration of the warranty terms through Xerox authorized partner ABcom Kaubanduse OÜ in Baltics.

We confirm that contractor can request information regarding warranty for offered printers (info@abcom.ee).

Should you have any questions, please do not hesitate to contact me: [laura.erdmane@xerox.com](mailto:laura.erdmane@xerox.com)  
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Yours sincerely



**Laura Erdmane**

**Xerox Regional Partner Manager for Baltics and Moldova**  
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